



9/23/22

Good afternoon, Residents, Families and Friends:

It is difficult to believe that our summer days are winding down, and the autumn air is upon us. With the changing season, we have some internal changes and information to share with you as well. We are excited to announce that Kathleen Stull will be promoted to Acting Activity Director. Kathleen joined our team in the height of our COVID lockdown and has made a positive impact on our program. She has taken it upon herself to learn and grow and is working on several certifications to elevate our Activity Department Program. Over the next month you will meet some new additions to the Activity Department: Luc and Revanthe are undergraduate college students studying in Health Sciences and Amanda will be a full time Activity Aide. You will also see a new face, Dawn, greeting you at the Receptionist Gift Shoppe.

Our Quality Assurance Performance Improvement (QAPI) team has been busy working with our dietary department to enable us to offer Atrium Dining during the evening meal. Our resident food committee was instrumental in spearheading this effort. We are grateful for our active residents that are dedicated to making quality of life improvements their focus. We will begin modified Atrium Dining evening meals as a trial the last week in September in hopes of rolling out a final plan in October.

Welcome Nursing Home has developed and maintains an effective, comprehensive, data-driven QAPI program that focuses on indicators of the outcomes of care and quality of life. Our QAPI Plan reflects the services that Welcome provides; addresses systems of care and management practices; addresses the methods for defining and measuring indicators of quality; and addresses facility goals that reflect process of care and facility operations, all of which is designed to ensure desired resident care outcomes. Having resident and family input and feedback helps guide our plans and evaluate our outcomes. Resident Care Conferences are a great time to address global issues, but you don't need to wait for a care conference to address concerns. We always want to be proactive, and problem solve promptly.

This fall the Ohio Department of Aging will be conducting the Resident Satisfaction Surveys. Survey representatives will be scheduled to visit Welcome to complete in person interviews with our residents. We will be assigned a scheduled time in October, and we will post information regarding the survey date once it is available. We strive to score high on the survey's so please let us know if we need to make improvements at any time.

You will be hearing from our Infection Preventionist team regarding our flu shot clinic and the new Bivalent COVID-19 vaccine. We will have the flu shot available for administration by the first week in October. Our Bivalent Moderna clinic is scheduled for October 11<sup>th</sup> here at the facility. Please complete the attached consents and return to the gift shop, or return to Sarah Stevens, DON, directly. If you want to call with verbal consent, we can accept that as well. Long term care facilities are held to different standards for infection prevention than other community entities or health care environments. We work hard to “isolate infections” and not individuals, and part of that philosophy is providing preventative health measures such as vaccination clinics. If you have specific questions or concerns regarding the flu or COVID-19 vaccines, please feel free to reach out and speak with Sarah Stevens. Here are a few links to a quick YouTube videos that may help explain the “new” vaccine:

Why I should get the updated COVID-19 Booster:

<https://youtu.be/Tg07BceYgc8?list=PLey4Qe-UxcxZIA84cUxA7RMdXnomNp5SO>

What Data Supports the Use of the updated Boosters:

<https://youtu.be/R1B-AP8HHXM?list=PLey4Qe-UxcxZIA84cUxA7RMdXnomNp5SO>

What is a Bivalent Booster:

<https://youtu.be/yxrTK737V6c?list=PLey4Qe-UxcxZIA84cUxA7RMdXnomNp5SO>

We would also like to invite you to two specific activities that are upcoming:



**Fall Festival** We will be hosting a fall festival and cook out on September 29<sup>th</sup> from 11 am until 2 pm. Please come and enjoy one another and celebrate our awesome team and enjoy a cookout with our residents!



We will have a costume parade and **Spooky Happy Hour** Friday October 28<sup>th</sup> from 3-4pm. We would love for you to bring your favorite little trick-or-treaters dressed up to be part of our parade so our residents can pass out candy!

Have a lovely weekend and we look forward to seeing you soon!

Heidi J. W. Freas

