



3/9/2020

Dear Families, Residents, and Visitors:

Our Administration continues to participate with training and education regarding COVID-19. Today we were made aware of 3 positive cases of COVID-19 in Ohio. We have met with the Lorain County Health Commissioner David Covell and received some additional guidance to assist with keeping our residents as safe as possible. He has indicated that at some time in the near future we may be faced with a mandatory visitation restriction. In the meantime, we are asking for your cooperation in order to be as careful and cautious as possible. First and foremost, Do Not visit if Any of the following are true:

1. You or Anyone in your household have the following Signs or Symptoms: Cough, Fever, Sore Throat, Runny Nose, Shortness of Breath
2. You or Anyone in your household has traveled to South Korea, China, Italy, Iran and Japan in the last 14 days
3. You or Anyone in your household has had contact with someone who has or is under investigation for COVID-19

Please follow the following preventative actions:

1. Wash your hands for 20 seconds with soap and water
2. Use alcohol-based hand sanitizer (that is at least 60% alcohol based)
3. Cover your cough
4. Stay home when you are sick

We are reviewing all outside resident appointments for necessity and rescheduling if we are able. We are canceling all outside activities and entertainment coming into the facility. As we get additional information and guidance, we will share it with you. Be assured that we are doing staff education, competencies and monitoring to ensure excellence in infection control practices.

Thank you for your understanding and cooperation.

Sincerely,

Heidi J. W. Freas MSOTR/L

