

8/24/2020

Dear Residents and Families:

As fall creeps upon us, we wanted to be able to take advantage of the outdoors as much as possible. We have done 2 weeks of outside visits and they have gone very well. So far, we have been very fortunate with the weather cooperating. We have had some challenges with the noise level outside and we are awaiting the arrival of a sound system to trial in hopes that families will be able to hear one another more easily. If you would like to schedule a visit, please call the activities department to make arrangements. We have slots available on Wednesday and Thursday's from 12-12:30, 12:30-1:00 pm and 3:30-4:00 pm and 4:00-4:30 pm. There are many regulations that we have to follow in order to provide outside visitation. Below, I have listed the procedural requirements to participating in an outside visit:

- 1. All visitors must be over the age of 2 years old
- 2. Only 3 visitors are allowed per visit (this doesn't permit swapping out visitors during the same visit)
- 3. All visitors will be screened and documentation will be maintained
- 4. All visitors must wear a mask
- 5. The visit will be contactless (unfortunately no hugs (2))
- 6. Visits must be scheduled in advance
- 7. Visits may be ended at any time due to weather, or if the resident's health or well-being is being jeopardized

As much as we realize these are not exactly what you had hoped for, we have found them to be valuable and well received. If you have any questions regarding the visitation requirements please feel free to reach out. We will do our best to provide clarification.

All skilled nursing facilities across Ohio are now required to COVID test all employees every two weeks. We are currently awaiting the results from our 8/19/20 testing date. So far, all of the test results reported have been negative. As a reminder, if we have any positive results they would be reflected on our website: www.welcomenursinghome.com under the COVID-19 Updates link.

Many of our residents are missing the end of summer traditional visit to the Lorain County Fairgrounds. We are fortunate that some of our staff members have small farm animals and have offered to create a Welcome Fair sometime this week. We will have snow cones, popcorn, corn dogs, and other "fair favorites". I would also love if you would submit to us a video. Do you have a hidden talent? Does someone in your family (grandchild, aunt, brother – anyone) like to sing, play music, ride a horse, float in a pool? I would like you to submit a video message to hfreas@welcomenursinghome.com. We will compile the video clips and play it as a surprise for our residents on Channel 2. We appreciate all of the creative ideas and support you have shared with us over these last few months. If you have other creative ideas feel free to submit to my email as well.

Stay Well,

Heidi Freas Director of Quality Assurance